

ORGANISATIONAL BEHAVIOUR 2014

(Old and New Course - 116)

Time : 3 Hours]

[Maximum Marks : 90

[Minimum Pass Marks : 32

Note : Attempt all the five questions. All Questions carry equal marks.

1. Define Organisational Behaviour. 'Happy employees are productive employers'. Discuss.

OR

What is Organisational Effectiveness ? Discuss the measures of organisational effectiveness.

2. What is perception ? Discuss the various factors affecting perception. <http://prsuonline.com>

OR

Write notes on the following : (i) Theories of Learning
(ii) Applications of learning in organisations

3. 'Leaders are born, not made'. Compare the trait and behaviour theories of leadership.

OR

Write short notes on the following :

- (a) Social loafing and its effect on group performance
(b) Influence of group norms on individual behaviour.

4. Discuss the importance of Organisational change. Suggest some strategies to minimise resistance to change.

OR

Is conflict always dysfunctional ? Discuss strategies to minimise dysfunctional conflict.

5. Write short notes on any two approaches to Organisational Development : (a) Sensitivity Training
(b) Team Building (c) Intergroup Development

OR

Discuss the impact of the following on Organisational Development : (i) Technology at workplace
(ii) Creating Learning Organisations.