

ORGANISATIONAL BEHAVIOUR 2013

(Old and New Course - 116)

Time : 3 Hours]

[Maximum Marks : 90

[Minimum Pass Marks : 32

Note : Attempt all the five questions. All Questions carry equal marks.

1. Define OB. Explain the different approaches exist to understand the behaviour of people working in organisations.

OR

What do you mean by individual differences ? Explain how knowledge of individual differences is useful for managers to manage human behaviour in organisations.

2. Define Motivation. Explain content theories of motivation.

OR

Write notes on the following :

(i) Theories of personality (ii) Process theories of motivation

3. Define Leadership. Explain the situational approaches to leadership.

OR

Why do people join groups in organisations ? Explain how group cohesiveness develops in a group and its impact on group and organisation.

4. "Only thing permanent in the world today is change." Elaborate with examples.

OR

"Conflicts in organisations are inevitable phenomena." Do you agree ? Explain different stages of conflict.

5. "Organisational Development is the requirement of time." Elaborate. Explain the goals of OD.

OR

Write notes on the following :

(i) Third-party peace making (ii) Organisational mirroring.